

# **ANNUAL REPORT 2016**

Alliance







Mahala Burns

### **MESSAGE FROM THE PRESIDENT**

The Downtown Stockton Alliance is now celebrating its 20th year and much progress has been made in the past two decades!

With CEO Cindi Fargo at the helm, DSA is the busy hub of downtown activities. Cindi and the staff are dedicated to keeping downtown clean and safe, incubating new businesses, supporting quality events, and marketing the Heart of our City.

This year has been an especially positive one for the downtown community. The CalWeber 40 residential apartments were completed in August. All forty apartments were filled in the first week, showing a great demand for downtown residential products. Cast Iron Trading Co. opened its doors on the ground floor of the historic Belding Building, bringing another exceptional eatery to Downtown. The Deliberation Room, a legal-themed bar and grill, is set to open in December, and

soon we will have a new Italian restaurant, Bella Vista, in the historic Hotel Stockton. Stockton Collegiate International School, TEAM Charter School, and The Campus Downtown preschool continue to flourish and expand their footprint.

Thanks to the soaring prices in the Bay Area, there has been strong interest in Downtown from San Francisco based investors. Several commercial properties have changed hands this year bringing new stakeholders to the table. A Bay Area couple purchased the historic Firehouse on Pilgrim Street just east of Downtown and have begun extensive renovations. A San Francisco real estate group has acquired the iconic Kendall Building and intends to revitalize a good portion of this block on Weber Avenue.

We welcome the new stakeholders, and applaud our public and private business partners working together for Downtown's revival. It is with pride that we present the Downtown Stockton Alliance Annual Report and 2017 Budget and Work Plan.

### **BOARD OF DIRECTORS**

Pictured from left: Cindi Fargo (CEO) Micah Runner Mahala Burns (Chair) Doug Egbert (Vice-Chair) Kari McNickle Nate Knodt (Secretary) Debbie Vallejo David Garcia Photo by Michael Brooking Not pictured: Wes Rhea (Treasurer) Jacob Benguerel Mike Bartosch Anthony Barkett Jeff Gilbert

### **OUR MISSION**

To promote business, housing, arts and entertainment to help create a vibrant, sustainable, urban community in Downtown Stockton.

### **2016 BUDGET**

| IN   |   | റ | N/I |  |
|------|---|---|-----|--|
| 11.4 | C | v | IVI |  |

| Assessments - Private    | 675,587.28   |
|--------------------------|--------------|
| Assessments - Public     | 332,027.74   |
| Annual Security Revenue  | 15,000.00    |
| Marketing/Special Events | 33,900.00    |
| Additional Income        | 52,185.00    |
| TOTAL INCOME             | 1,108,700.02 |
| EXPENSES                 |              |

| TOTAL INCOME                    | 1,100,100.02 |
|---------------------------------|--------------|
| EXPENSES                        |              |
| Wages                           | 574,500.00   |
| Payroll Tax/Insurance           | 77,483.43    |
| Healthcare/Parking              | 39,368.00    |
| Payroll/HR Services             | 12,000.00    |
| Education/Networking            | 9,120.00     |
| Marketing/Special Events        | 84,645.00    |
| Economic Dev. Projects          | 23,104.00    |
| Clean & Safe Projects,          | 152,716.00   |
| Supplies/Equipment              |              |
| Office Expenses                 | 19,606.50    |
| Insurance                       | 19,957.75    |
| Taxes                           | 1,150.00     |
| Rent & Utilities                | 67,793.00    |
| Professional/Financial Services | 27,256.34    |
| TOTAL EXPENSES                  | 1.108.700.02 |

Photo below, Full Moon Riders are casual bicycle rides through Downtown Stockton organized by DSA and our partners. Photo by Michael Brooking

### **OUR 2016 PARTNERS**

Accurate Piano Movers
African-American Chamber of Commerce
Atlas Properties
Beyond Our Gates
BBVA

BBVA

Centro Community Partners
Channel Brewing Co.
The City of Stockton
Cort Companies
Current Personae
Friends of the Fox
Goodstock Productions
HUB, Helping Urban Bicyclists
In Shape Club Downtown
Luis Duarte Accountancy
Mexican Heritage Center and Gallery
Osher Lifelong Learning Institute
Performance Bicycles
Puentes

Road Finch
Robby's Bikes
San Joaquin Bicycle Coalition
San Joaquin Regional Transit District
Save Downtown Stockton Foundation
Stockton Public Library
Team Charter School
Ten Space
Third City Coalition
Visit Stockton



### MESSAGE FROM THE CHIEF EXECUTIVE OFFICER



Let's Talk Clean and Safe Downtown.

I can't tell you how excited I am to report to you on the successful activities undertaken by the Downtown Stockton

Alliance in 2016. The programs you have invested in through the Property Based Business Improvement District are making a difference every day in Downtown. I have learned from all of you that Clean and Safe services are always at the top of our list of priorities for the district. This year we made some big changes and we are continuing improvements.

Our new Downtown Night Patrol for areas 1 and 2 within the PBID spends five nights a week patrolling the streets, observing, disrupting and reporting criminal and problematic activities on our streets and properties. In just the first seven months, Delta Protective Services logged over 1,587 hours inspecting doors, removing transients from doorways, documenting and reporting graffiti, reporting abandoned cars, performing hospitality checks and other services. DPS is in close communication with DSA staff providing nightly incident reports of their activities. These reports are used by DSA to follow up with property owners, to make reports to SPD and to detect patterns of criminal or problematic activities within the district.

Our partner, the Stockton Police Department actively works to address problems in our district and meets regularly with the Clean and Safe Committee providing statistics and information on crime in Downtown. Homeless encampments on West Weber Avenue were removed as a result of a major collaborative effort between DSA, SPD, the City of Stockton, and Caltrans. We continue to work on the effected area directly under the Interstate 5 overpass. As a member of San Joaquin County's Taskforce on Homelessness, DSA has been able to assist in addressing policy issues and formulate recommendations for the Board of Supervisors that will begin to change the way our communities address county-wide housing, supportive services, mental health and law enforcement related to homelessness.

For the first time in DSA's history, we have contracted out nightly power washing services with a professional company. City Wide Property Services maintains state of the art equipment, has a highly skilled workforce and a commitment to keeping Downtown sparkling. As a frequent visitor to neighborhoods in the Bay Area, I can state with confidence that **Downtown sidewalks** are cleaner than any other commercial community I have visited. Do we have our challenges maintaining this - yes! We will continue to strive to keep our district clean for our property owners, businesses, employees and visitors. With this change to an outside contractor, we expect to deliver services in a more efficient manner and make your investment go further.

DSA maintenance services have expanded to include a second shift of porters picking up trash and debris mid to late afternoon and weekends. The goal for 2017 is to expand staff to provide 7 day per week maintenance services. The new Big Belly solar trash compactors and recycling centers have been installed in the Janet Leigh Plaza with assistance from the City of Stockton Public Works Department and in partnership with Atlas Properties. In addition, with the help of Public Works, all of the trash cans in the district have been refurbished or replaced.

DSA's Ambassador Team provides hospitality services throughout the Downtown District. Johnny Palacios, Shirley Griffith, and Manuel Laguna are senior staff members at DSA and part of the downtown neighborhood. Business and property owners regularly reach out to them and the Ambassadors keep businesses informed. These folks are the "eyes and ears" of Downtown on daily basis. Manuel Laguna provides tours throughout Downtown, sharing Stockton's colorful history and diverse culture. Over 365 people attended Manuel's tours in 2016. In addition, our new Downtown Volunteer Ambassador, Caroline Gibson, is in training and is a wonderful addition to this program.

Here's to our success together and prosperity in 2017! Thank you for your investment and support.

Cindi Fargo, CEO

### **STATISTICS 2016**





REMOVED 310,825 Pounds of trash



APPLIED 5,635 HRS TO PRESSURE WASHING



ADDRESSED 80 SERVICE CALLS



ORGANIZED 23
HISTORY & ART TOURS FOR
365 VISITORS

### **2016 STATISTICS**





APPLIED 4,695 HOURS
TO STREET PATROLS



Brick & Mortar Venue was filled in 2016 with many community, arts, and business events. Pictured is CP Universe Concert which kicked off Stockton Arts Week in Downtown.

## SPECIAL EVENTS & ECONOMIC DEVELOPMENT



MADE 5,037
BUSINESS CONTACTS

### **ORGANIZED**

Weekly Waterfront Friday, May – October 6 Full Moon Riders events May - October Filipino Parols - A Holiday Exhibit Love You Baby Lunch in 25 Restaurants Nat Osborn Concert at Brick & Mortar Downtown Tour for UOP Students The Great Big Read in Janet Leigh Plaza Urban Gardening 101 DSA Holiday Party

HOSTED 16 community, art and private events at Brick & Mortar such as:
Galentines Night Out, Leadership Stockton Alumni Association Mixer, 1850 Collective Art Show, Rom-Com Movie Nights, CP Universe Concert, Cultural Tourism Ambassador Class, Connecting Local Growers to Restaurants

ASSISTED WITH 13 community events in Downtown such as: Stockmarkets, Movies at the Point, Dia De Los Muertos, Over the Edge Fundraiser, Summer Art Splash, Pride Center events

**RECRUITED** participants and organized 9-week entrepreneur workshops at Brick & Mortar Center

PARTICIPATED IN Chinese New Year Parade, Centro Community Partners' Student Recruitment Fair, Small Business Fair at Delta College, Benefits Fair at the Pacific

COORDINATED Postcards from Stockton Mural Program and completed two murals; Music To Our Ears program and completed 6 community pianos; 6 pop-up chalk drawings.





### **MARKETING**

Website traffic – The number of unique visitors to the website increased by 37%. New, mobile-friendly website was designed and launched in November 2016.













From left top: Charisse Lowry, Shirley Griffith, Cindi Fargo, Johnny Palacios, Sylwia Qualls, Tracy Carlson, Paul Villanueva, Cecil Ramirez, Manuel Laguna, and Emily Oestreicher. From left bottom: James Woolbright, Bill Goodwin, and Carlton McGee. Photo by Michael Brooking

582,393.86

### **2017 BUDGET**

| ı | N  | $\boldsymbol{c}$ | $\cap$ | R A |  |
|---|----|------------------|--------|-----|--|
|   | IA | L                | v      | IV  |  |

**CDBG** 

Recertification

TOTAL EXPENSES

Assessments - Private

| Assessificities - I fivate                   | 002,000.00   |
|--|--------------|
| Assessments - Public                         | 423,470.00   |
| Annual Security Revenue                      | 22,248.00    |
| Marketing/Special Events                     | 30,000.00    |
| CDBG   | 15,000       |
| Additional Income                            | 128,266.00   |
| TOTAL INCOME                                 | 1,201,377.86 |
| EXPENSES                                     |              |
| Wages  | 514,882.26   |
| Workers Comp                                 | 24,884.17    |
| Payroll Tax                                  | 45,966.43    |
| Healthcare/Parking                           | 41,325.00    |
| Payroll/HR Services                          | 12,600.00    |
| Education/Networking                         | 11,200.00    |
| Marketing/Special Events                     | 75,140.00    |
| Economic Dev. Projects                       | 30,700.00    |
| Clean & Safe Projects,<br>Supplies/Equipment | 246,856.00   |
| Office Expenses                              | 20,694.00    |
| Insurance                                    | 15,637.00    |
| Taxes  | 1,010.00     |
| Rent, Utilities, IT, Alarms                  | 81,283.00    |
| Professional/Financial Services              | 27,250.00    |
|  |              |

New Big Belly solar trash collector/ compactor units were installed in Janet Leigh Plaza



We kicked off a new Downtown Volunteer Ambassador Program







22,500.00 29,200.00

1,201,377.86

### **2017 WORK PLAN PRIORITIES**

### **CLEAN AND SAFE**

Our recent survey of Downtown Property and Business owners confirms that keeping Downtown clean and safe is the number one priority for our PBID district.

- Add two new maintenance team members to cover weekends in Downtown
- Seek two new partners to install two more sets of Big Belly Trash Compactor Units
- Expand security patrol service contract
- Improve power washing services with a new contractor
- Support and encourage Stockton Police Department plans to increase the bike patrol to eight officers in 2017
- Continue to work with San Joaquin County on solutions to homelessness

### **ECONOMIC DEVELOPMENT**

- Work with the City to stop parking enforcement in Downtown after 5 pm and continue to improve Parking Management Plan
- Continue entrepreneurship training at the Brick & Mortar Center in partnership with Centro Community Partners, funded by City's CDBG program and BBVA
- Create a pipeline for retail business in Downtown
- Continue Focus Block Improvement Projects that will enhance appearances of buildings
- Support development of mixed use projects in Downtown
- Promote development of an Arts and Cultural District
- Encourage creative entrepreneurs to locate in Downtown

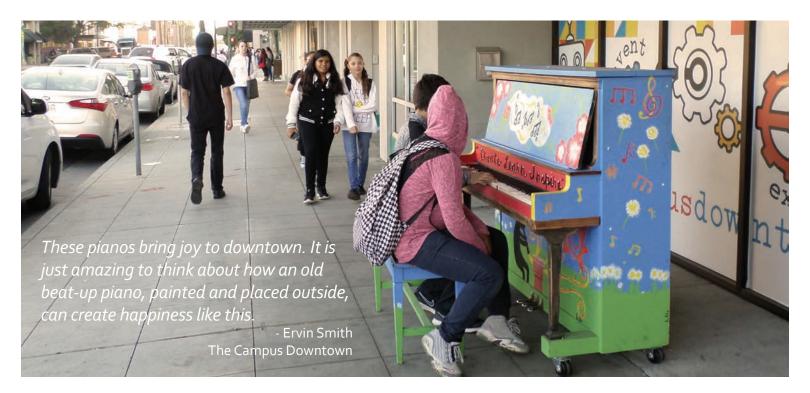
### **PUBLIC POLICY**

- Advocate for parking policies creating a well managed downtown parking system. Use parking as an asset for downtown businesses and the public and as a incentive to investment. Encourage active transportation amenities.
- Identify and promote policies encouraging housing development with supportive services for homeless and transient population. Continue participation in San Joaquin County Homelessness Task Force
- Advocate for new housing in Downtown, both workforce, live/ work and market rate projects
- Continue to address issues related to the old county courthouse and promote improvements identified in the original agreement
- Complete PBID District re-certification in 2017

### MARKETING, PROMOTIONS AND SPECIAL EVENTS

- Full Moon Riders Bike Rides, May October
- Love You Baby Valentine's Restaurant Promotion
- Increasing social media presence
- Creative Placemaking identify and activate new venues
- Install four more pianos in Music To Our Ears program
- Identify new special events for future implementation

Photo below, school children stop to play one of the community pianos decorated by local artists and re-used through DSA's Music To Our Ears program.



**POSTAGE** 



www.downtownstockton.org 7688.888.602 ,ofn! dzinsq2

125 Bridge Place, 3rd Floor

F. 209.464.4558 P. 209.464.5246 Stockton, CA 95201 P.O. Box 2375





DSA was never so productive. In the last two years, we've seen cooperation between groups which in the past have worked in a vacuum. - Mel Corren, Stocktonian of the Year