



## Open Position: Safety Ambassador

The DSA is looking to add a new member onto the Safety Ambassador team. Safety Ambassadors do not serve as downtown security but help to provide additional eyes and ears on the streets of downtown. Will train (CPR, Mace training, etc.).

If interested and qualifications are met, please **email your resume** to [safety@downtownstockton.org](mailto:safety@downtownstockton.org)  
**For more information**, call Ace, Safety Ambassador program supervisor at (209) 464-5246

### JOB DUTIES

- Provide visible presence while wearing the authorized uniform within the boundaries of the District and within assigned Zone with the primary emphasis to deter unwanted behavior.
- Conduct visibility patrols within assigned Zone and within the boundaries of the District.
- Patrols are completed by walking or driving a vehicle.
- Provide hospitality services in a polite and professional manner including but not limited to offering information and directions to pedestrians.
- Identify, report and correct conditions that adversely impact the District or those working, living and visiting.
- Record the time, location and nature of activities that are unusual, suspicious or illegal and report to appropriate agency and supervisor.
- Have knowledge of local ordinances related to quality of life, including public intoxication, public urination and defecation, open container, loitering, trespassing, panhandling and other similar incidents adversely affecting the District.
- Interact with homeless persons and educate them on available resources.

### QUALIFICATIONS

- Prior Military OR active Guard Card
- Work outdoors and effectively carry out duties in extreme heat or cold conditions with variations in weather.
- Sit, stand, and walk for extended period and walk several miles during a shift, usually seven hours.
- See at near and far distances, corrective lenses acceptable
- Read, write, speak and understand the English language
- Spanish speaker a plus
- Follow instructions and retain information
- Speak clearly and communicate effectively
- Exercise self-control when dealing with distraught, disturbed, disabled, irate, and intoxicated individuals.
- Use good judgment and handle stressful situations in a reasonable manner
- Remain alert and vigilant to detect and respond to situations, as necessary.